

**SOUTH AUSTRALIAN  
LEADERSHIP ACADEMY**

# Manager Essentials

Developing great managers  
for a great state.

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**Government  
of South Australia**

Office of the Commissioner  
for Public Sector Employment

## Strengthen your personal impact and effectively lead your team with confidence.

Manager Essentials is a four-month program designed for frontline managers to develop thinking and performance to manage effectively in the South Australian public sector. It provides tools to support yourself, your team and your agency.



Contemporary management approaches



South Australian public sector context



Networking with peers

### Ramp up your management impact

- Understand the four key success factors of emotional intelligence and use this powerful framework to create a personalised action plan.
- Discover personal strengths and blind spots, and how they support and undermine management impact.
- Learn how to get the job done by keeping the team focused and motivated, while holding them accountable.
- Understand why fostering camaraderie, collaboration and inclusion are key to cultural transformation.
- Select the right team members and cultivate their skills to drive high performance.
- Discover ways to tackle challenging situations before they get out of hand.
- Explore why planning and managing time effectively can shift the odds in your favour.
- Gain robust strategies for leveraging your operational success during times of change.



Experience a hybrid learning approach through workshops, webinars and self-paced pre and post session work.



## Orientation

Gain a big picture view of SA public sector leadership, how to make the most of the program and network with colleagues.

**Virtual: 4 hours**



## Manage self

Complete the SEI EQ leadership assessment then debrief to uncover your strengths and blind spots. Learn to build self-awareness, trust, respect and credibility while improving personal effectiveness and impact through wellbeing.

**Virtual: full day**



## Manage the team

### TEAM VISION AND PURPOSE

Explore team dynamics and discover traits of high performing teams. Learn to build optimism and psychological safety while connecting with empathy and supporting team wellbeing.

**Virtual: full day**

### COMMUNICATION AND COACHING

Initiate performance and coaching conversations to unlock the team's potential.

**Virtual: 1.5 hours x3**

### COURAGEOUS CONVERSATIONS

Confidently provide feedback and monitor performance follow-through.

### UNLOCKING MOTIVATION

Diagnose performance issues, manage conflict and respond constructively.



## Manage the business

Connect your work with the agency's strategic plan and vision. Understand risk, plan goals, workloads, delegate and prioritise to achieve results.

**In person: full day**



## Program close

Identify and celebrate program achievements and commit to your action plan for the future.

**Virtual: 3 hours**

## Leading content specialists and facilitators will support your development.



### JOHN DARE

Co-CEO, Emotous

John brings over 25 years of experience transforming and building businesses and cultures to thrive through accelerating change including deep expertise in emotional intelligence, neuroscience and people analytics.



### ANGELA GIACOMIS

Co-CEO, Emotous

Angela is a sought-after leadership and emotional intelligence master trainer and coach. Operating at the nexus of business and neuroscience, she transforms and unlocks the power of brave leadership.



### MICHELLE BAKJAC

Director, Bakjac Consulting

Michelle is a highly experienced psychologist, trainer, facilitator, and International Coach Federation credentialed coach. Her expertise ranges from facilitating workplace training and organisation wellbeing strategy, to personal and leadership coaching, to organisational development and leadership training programs – empowering individuals, teams and leaders to maximise their potential.



### JANE WUNDERSITZ

Founder, WunderTraining

Jane is known for high energy and engaging deliveries to drive peak performance, grow extraordinary leaders, and build resilient teams. She has delivered to over 30,000 participants from 30+ government departments and has received awards including 2021 Influential Businesswoman for team building and culture specialist, and 2021 Top 50 Australian Small Business Leader.



### STEVEN NAYDA

Executive Director,  
Nayda Consulting

Steven has a unique ability to engage clients from all backgrounds and levels, and has extensive experience in working with the South Australian public sector. He is very insightful, and draws on the collective wisdom of a group of leaders. He seeks a shared vision and pathway to success with his facilitation.



I'm grateful for the tools I can keep on revisiting to help me do better for my team. **MANAGER, DEPARTMENT FOR INNOVATION AND SKILLS.**



# SOUTH AUSTRALIAN LEADERSHIP ACADEMY

# Develop. Connect. Inspire.

Great results for our state can only come from skilled, agile leaders who work together to inspire optimism, creativity and growth. That is why our public sector is committed to investing in leadership development for public sector employees.

The South Australian Leadership Academy is a centre of excellence, developing and connecting public sector leaders who support South Australian citizens and businesses to thrive. Focused on establishing a strong pipeline of high-performing leaders, it equips participants with current, expert tools and knowledge that can be practically applied in agencies to help take action and implement the government's priorities effectively.

The South Australian Leadership Academy is delivered through the Office of the Commissioner for Public Sector Employment and is endorsed by the Chief Executive Council.



## Office of the Commissioner for Public Sector Employment

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