



# Next Execs PSMP

Graduate Certificate in Business  
(Public Sector Management)



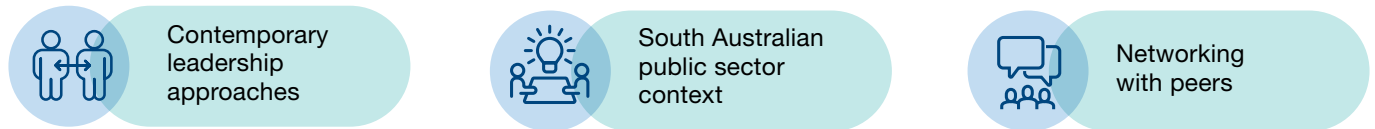
**Government  
of South Australia**

Office of the Commissioner  
for Public Sector Employment

# Program overview

## Broaden your executive leadership impact and strategic influence

Next Execs is a program delivered by the Queensland University of Technology (QUT) which is designed to nurture experienced managers to level up to an executive role. It provides the skills and tools for you to tackle challenges leading yourself, leading others and leading the business. You will also earn a university postgraduate qualification—a Graduate Certificate in Business (Public Sector)—in a work-centric manner.



## Advance your capability to:

- use feedback to leverage strengths and address development areas
- build and maintain resilience, while dealing with new responsibilities and operating contexts
- employ modern tools and techniques to communicate confidently and lead others effectively
- create valuable networks of cross-agency colleagues for future support and collaboration
- develop a strategic outlook to solve complex problems in a rapidly changing, volatile, uncertain, complex and ambiguous (VUCA) environment
- analyse and connect with the success and challenges of local and regional SA businesses and community projects.

# Program details

## How you will learn

QUT offers an academically rigorous and real-world focused national program through an innovative work-based blended learning framework. Designed to maximise workplace learning, this national curriculum employs a blend of dynamic workshops, work-based projects, case studies and a virtual online learning environment offering participants access to QUT's library database, online learning management system, weblinks, videos and e-books. Participants will undertake a work-based project delivering real outcomes for their organisations.



## How you will learn

PSMP consists of four units, each with key modules set within six cross-unit themes that develop 10 key personal attributes throughout the course curriculum. Please visit [qut.edu.au/study/psmp](http://qut.edu.au/study/psmp) for more information.



### Managing within the context of government

- Understand the role of Australian political institutions and their impact on the role of public sector managers.
- Critically analyse frameworks established to ensure government is responsive, responsible and accountable when delivering service.
- Apply strategic and systems thinking to the analysis of policy and service provision.
- Evaluate present and prospective public sector reforms in the light of delivering public value.
- Argue the effect that federalism, global and international institutions, law, treaties and commerce have upon Australian policy making and governance.



### Managing self and others

- Demonstrate an understanding of self and how this impacts on workplace relationships.
- Analyse the dynamics of relationships in workplace settings in groups/teams from a cultural and diversity perspective.
- Apply relevant models of communication and individual and group behaviour to influence and persuade others and improve individual and workplace performance.
- Develop a strategy for maintaining personal well-being and career development.



### Managing outwards in a networked government

- Evaluate the opportunities and risks for managers in rapidly changing organisational and service environments.
- Utilise systems thinking approaches to build service models and to evaluate service performance.
- Implement strength-based and communication approaches, including Appreciative Inquiry, to collaborate with, engage and persuade people in changing and cross-cultural settings.
- Analyse drivers, needs and interests of communities to inform and influence effective policy options.



### Managing operations for outcomes

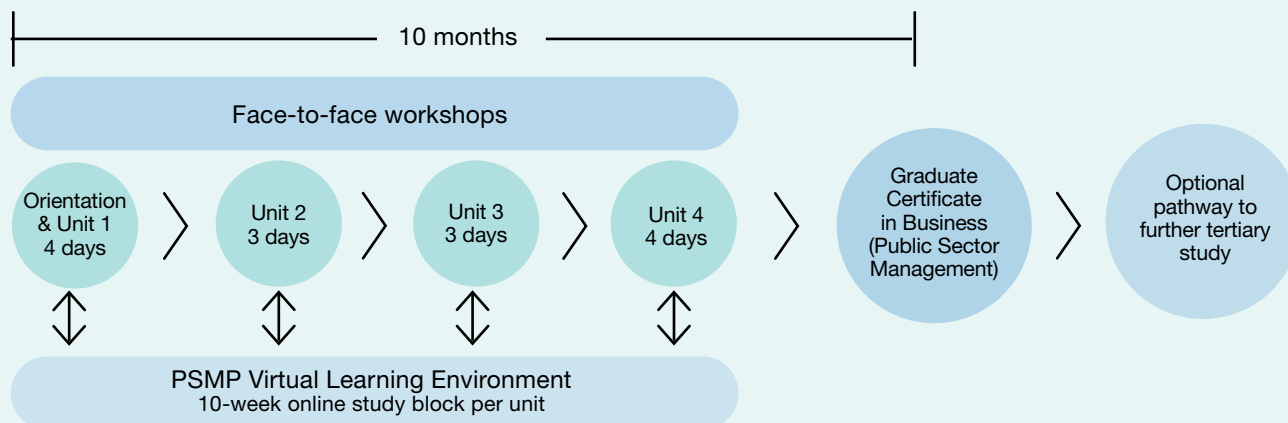
- Examine agency- and context-specific strategies and determine key factors that deliver desired outcomes.
- Critically analyse agency- and context-specific environmental factors and operational capabilities that impact organisational effectiveness.
- Distinguish key operational needs and processes required to effectively execute initiatives within an agency-specific context.
- Recommend and communicate improvements for the successful implementation and execution of critical operational initiatives that deliver and enhance public value.

## Support

QUT supports participants throughout the course, delivering a high-quality learning experience with a national team of committed academic and administrative staff. Students have access to all QUT support services.

## Program duration

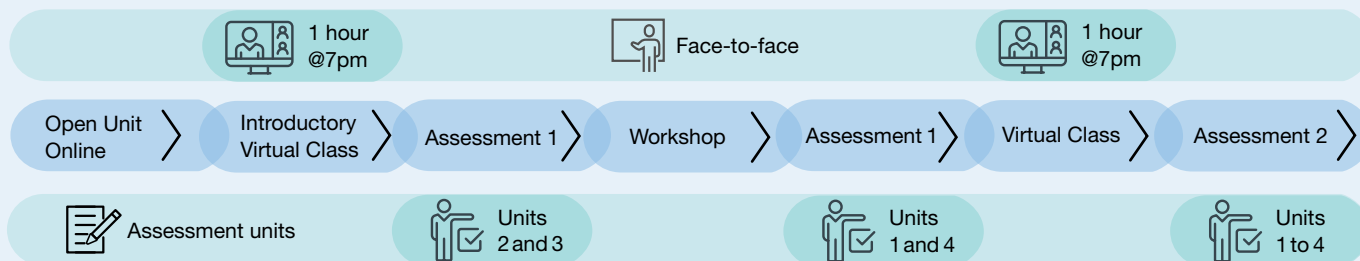
The four-unit course is delivered over 10 months and is focused around intensive workshops, minimising disruption to the workplace.



## Unit duration

Each unit will be delivered over 10 weeks consisting of online learning study blocks and face-to-face workshops.

### The blended learning delivery of each unit is over 10 weeks



## Entry requirements

You must either have a:

- recognised bachelor degree in any discipline with a minimum grade point average (GPA) of 4.50 (on QUT's 7-point scale) plus have at least three years' full-time (or equivalent) post-degree professional work experience with a minimum of one year full-time (or equivalent) supervisory/management professional work experience; or
- minimum of seven years' full-time professional work experience with a minimum of one year full-time (or equivalent) supervisory/management professional work experience.

'Supervisory experience' is experience either supervising staff or managing complex groups of stakeholders.

# SOUTH AUSTRALIAN LEADERSHIP ACADEMY

# Develop. Connect. Inspire.

Great results for our state can only come from skilled, agile leaders who work together to inspire optimism, creativity and growth. That is why our public sector is committed to investing in leadership development for public sector employees.

The South Australian Leadership Academy is a centre of excellence, developing and connecting public sector leaders who support South Australian citizens and businesses to thrive. Focused on establishing a strong pipeline of high-performing leaders, it equips participants with current, expert tools and knowledge that can be practically applied in agencies to help take action and implement the government's priorities effectively.

The South Australian Leadership Academy is delivered through the Office of the Commissioner for Public Sector Employment and is endorsed by the Chief Executive Council.

## Office of the Commissioner for Public Sector Employment

### Street address:

Ground Floor, Torrens Building  
220 Victoria Square  
(Tarndanyangga),  
Adelaide SA 5000

### Mailing address:

GPO Box 464,  
Adelaide SA 5001

**Email:** [OCPSENextExecs@sa.gov.au](mailto:OCPSENextExecs@sa.gov.au)

**Web:** [publicsector.sa.gov.au/SALA](http://publicsector.sa.gov.au/SALA)



**Government  
of South Australia**

Office of the Commissioner  
for Public Sector Employment